

Why Spill Center for Your Clients?

- *For transporters and shippers, the program offers expert spill control, compliance and security*
- *As a Spill Center Partner, you can help spread the word about the advantages of Spill Center throughout the transportation, chemical and insurance industries – while adding to your own bottom line!*

BECOME A SPILL CENTER PARTNER AND YOUR CLIENTS WILL BENEFIT FROM SPILL CENTER'S EXPERTISE

Spill Center®, a leading hazardous materials support and environmental claims management company, offers a comprehensive accidental Spill Control, Compliance and Security Program for transporters and shippers of hazardous materials. Spill Center's expertise includes environmental/safety regulatory compliance, emergency spill response management, and claims resolution, negotiation and settlement. Since 1990, Spill Center has helped subscribers control costs and limit liability arising from accidental releases of hazardous materials, diesel fuel and other regulated materials. Services include:

- **Customized Spill Contingency Plan** tailored to your clients' needs with detailed spill-handling and reporting instructions to keep them well prepared to properly handle accidental spills, even at night, on weekends and on holidays, anywhere in North America.
- **Trained Compliance Associates** staff a Spill Hotline 24/7 to provide expert guidance, activate subscribers' contingency plans in the event of a spill, and take steps to initiate site cleanup and remediation. Staff includes legal, technical and environmental specialists.
- **Continuously Updated Listings** of 3,000 qualified cleanup contractors and waste disposal companies throughout North America are maintained in an online database for 24/7 access. Contractor capabilities and insurance coverages are also on file.
- **All Required Reports**, written and telephonic, are handled to ensure your clients stay in compliance with regulatory requirements and avoid penalties for failure to report to the proper authorities. Current local, state and federal reporting requirements are maintained in a database to determine which reports must be completed following spills and when.
- **Thorough Documentation** of all reporting and remediation activities performed on behalf of subscribers to limit environmental liability and establish legal defense against any third-party claims that may arise from spills.
- **Proprietary Automated Systems** developed by Spill Center track incidents, produce standard and customized reports, and generate root cause analysis data for subscribers. The information helps identify conditions and trends to address to improve safety.

SPECIALIZED ADD-ON SERVICES AVAILABLE

- **Advanced Hazmat Security** is available via Spill Center's custom hazmat tracking and integrated communications, combining satellite tracking technology, wireless communications, online access and specialized databases. Real-time monitoring of hazmat shipments provides improved security of hazardous materials and rapid response to incidents. Included is Aries Messenger(R), Spill Center's proprietary software/hardware interface that enables any asset tracking system to send faxes, pages, e-mail and text messages to customized distribution/notification lists and company databases. Asset tracking data and alerts are delivered to key personnel automatically, eliminating the need for your clients' personnel to constantly 'watch the screen.'
- **Invoice Auditing Service** is available for expert review of charges from cleanup contractors, emergency responders and other service providers to ensure fair pricing vs. accepted standards and accuracy. Any inflated charges are negotiated down.

HOW YOUR CLIENTS BENEFIT BY TEAMING WITH SPILL CENTER

- **Work with the experts** – Ability to partner with experienced legal, technical and environmental specialists who are available 24/7 to assist in any spill emergency and relieve operational personnel of the staffing burden. Your clients are in contact with a real person with real experience.
- **Find Responders Sooner** – Around-the-clock access to information on 3,000 contractors nationwide, allowing your clients to find the contractor they want, where and when they want, plus the ability to view their claims at any time online.
- **Be Sure You Report Correctly** – Spill reporting requirements and forms are maintained for every jurisdiction, covering local, state, and federal requirements. All required incident reports are completed on your clients' behalf – correctly and on time.
- **Avoid Fines and Penalties** – No more wading through screen after screen of regulations on a state or federal government website for information. Knowing when to report, what to report, and whom to report it to has never been easier.
- **Save Time and Money** – Fleet, safety and operations personnel can access and use the system at any time from any location. Call-lists, contractors, reporting requirements, product information, forms and instructions – even electronic messaging – are available in one secure place for instant access.
- **Avoid problems** – By using Spill Center, your clients can maintain a sound system of internal controls to manage hazmat materials and spill response processes to safeguard your shareholders' investment and company assets.

FOR MORE INFORMATION, contact Spill Center, 22 Kane Industrial Dr., Hudson MA 01749, Tel. 978-568-1922, E-mail: info@spillcenter.com or visit the Spill Center's integrated website: www.spillcenter.com.