
SPILL CENTER

*Environmental Claims Management
for the Transportation Industry*



The Best Way to Limit
Your Costs and Liability
Resulting From Spills



“ Our job is to put transporters in a better position to deal with the regulatory maze after an environmental release and help drivers make the right moves to protect themselves and their companies.

“We know that transporters don't deal with these kinds of things often enough to get good at it. We do it all the time and nothing but. It's a relief to know somebody is in your corner – only a phone call away.”

◆ Tom Moses
President, Spill Center



FACING THE FACTS AS SPILL GENERATOR

Q What is your obligation when a drunk driver forces your truck into a ditch, piercing a saddle tank and causing a diesel fuel spill, or worse if the vehicle is carrying hazardous materials?

A As the spill generator, the liability for the spill is all yours and you must follow applicable reporting and cleanup requirements or face the consequences, which can be very costly.

SPILL CENTER®



Formed in 1990 to provide environmental claims management services to the trucking industry, the Spill Center maintains a database of more than 3,000 private spill cleanup contractors.

Spill Center subscribers range from small fleets to large carriers with extensive in-house haz-mat response capabilities that use the Spill Center as a 24-hour emergency resource to complement their own safety personnel. That ensures releases are handled properly after hours and on weekends.

FINES CAN UP THE ANTE

A private fleet was fined \$75,000 by the N.J. Dept. of Environmental Protection after a routine diesel fuel spill of 30 gallons when a saddle tank scraped against a guard rail, puncturing the tank. The company filed a full accident report with the N.J. State Police, but the fine came from its failure to comply with the state's environmental reporting requirement. The police had not mentioned it, so the company thought it had done everything required of it. A costly mistake.

Failure to make a required report to the New York City Dept. of Environmental Protection can cost \$25,000 a day. That report is in addition to other county, state and federal reporting requirements.

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- ◆ 88% of all spills processed by the Spill Center involve diesel fuel from broken crossover lines and ruptured saddle tanks
 - ◆ The average amount of fuel spilled in a saddle tank release is 104 gallons
 - ◆ The average cost to clean it up is \$9,200 nationwide
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YOUR BEST DEFENSE

The Spill Center, a nationwide environmental claims management service, is your best defense against errors in reporting (and accompanying fines), inflated cleanup costs, and third-party claims.

The Spill Center develops customized spill contingency plans for subscribers, which include private fleets, for-hire carriers, truck leasing companies and chemical and insurance companies.

A single toll-free phone call activates a subscriber's contingency plan when a spill occurs, and the Spill Center staff springs into action to contain cleanup costs and limit the transporter's liability.

Staffed by legal, technical and environmental specialists, the Spill Center handles regulatory reporting, coordinates spill cleanup efforts and documents compliance activities related to spills.

Using a proprietary environmental claims reporting, tracking and documentation system, the Spill Center levels the playing field for the spill generator who must deal with regulatory authorities, cleanup contractors and claimants.

SPILL CENTER SUBSCRIBERS DISCUSS THE ADVANTAGES

"The Spill Center handles my reporting to keep me out of trouble with the authorities. They have current listings of qualified cleanup contractors, and they help me find contractors in areas where I don't already have people set up. I know I can always go to the Spill Center with questions and get reliable answers. To me, that's invaluable."

◆ Tim Fox, Safety Director
Triple Crown Services - Fort Wayne, Ind.

"It's difficult to know every environmental regulation for every locality throughout the country. The Spill Center offers that expertise everywhere, around the clock."

"It's not an insurance company's responsibility to report spills to the authorities. And they don't pay fines for failure to report. You can call the Spill Center, and they make sure that all the right authorities are notified. You can be sure all the steps needed to contain the spill and limit cleanup costs are taken care of, too."

◆ Kristi Smith, Claims Supervisor
Daily Express, Inc. - Carlisle, Pa.



VALUABLE BENEFITS

Responsive, effective management of transportation-related releases of hazardous materials and fuel. The Spill Center offers you:

- ◆ Your own custom spill contingency plan
 - ◆ Spill Management expertise
 - ◆ Staff of legal and technical specialists
 - ◆ Current local, state, federal requirements
 - ◆ 24-hour, 7-day, nationwide support
 - ◆ Certified cleanup contractor referrals
 - ◆ Telephone and written reporting
 - ◆ Documentation and compliance
 - ◆ Contractors' invoice auditing service
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TRANSPORTATION INDUSTRY PARTNERS

The Spill Center has program affiliations with several trucking industry groups, including:

- ◆ ATA's Safety Management Council
- ◆ The National Private Truck Council
- ◆ The Chemical Manufacturers Association, through Chemtrec[®], the Chemical Transportation Emergency Center



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